Approximately 30 percent of adults in the United States are obese, up from 15 percent 2 decades ago. As prevalence rates continue to rise, most health care providers can expect to encounter obese patients in their practices. This fact sheet offers practical tips for overcoming the challenges unique to providing optimal care to patients who are obese, independent of weight loss treatment.

Obesity and Body Mass Index

Body mass index (BMI) closely correlates with body fat and can help predict the development of health problems related to excess weight. BMI is calculated by dividing weight in kilograms by height in meters squared (or weight in pounds by height in inches squared and multiplied by 703), or by using the chart on page 3.

The National Institutes of Health (NIH) identifies obesity as a BMI of 30 kg/m² or greater. Obesity is further broken down to Class I (BMI of 30-34.9 kg/m²), Class II (BMI of 35-39.9 kg/m²), and Class III (BMI of 40 kg/m² or greater), also called extreme obesity.

Challenges in Treating Obese Patients

Patients who are obese may delay seeking medical care. They may also be less likely to receive certain preventive care services, such as Pap smears, breast examinations, and pelvic examinations. Insufficient medical care is probably the result of both patient and physician factors.

Providing Optimal Medical Care to Obese Patients

Health care providers can take steps to overcome barriers to ensure optimal medical care of patients who are obese. Optimal care begins with educating staff about treating patients with respect. Having appropriate

“Getting patients to overcome their sense of shame when it comes to discussing food and diet progress is difficult—the most helpful action is to listen and establish a sense of trust.”

—A health care provider
equipment and supplies on hand further increases patient access to care. Weighing patients privately and only when necessary may help overcome their reluctance to seek out medical services. Offering preventive services in addition to monitoring and treating ongoing medical conditions helps ensure that obese patients receive the same level of care as non-obese patients. Finally, providers should encourage healthy behaviors and self-acceptance even in the absence of weight loss.

Using the following checklist can improve patient care in your office. To create a positive office environment, review the checklist with your medical and administrative staff.

Create an accessible and comfortable office environment.
- Provide sturdy, armless chairs and high, firm sofas in waiting rooms.
- Provide sturdy, wide examination tables that are bolted to the floor to prevent tipping.
- Provide extra-large examination gowns.
- Install a split lavatory seat and provide a specimen collector with a handle.

Use medical equipment that can accurately assess patients who are obese.
- Use large adult blood pressure cuffs or thigh cuffs on patients with an upper-arm circumference greater than 34 cm.
- Have extra-long phlebotomy needles, tourniquets, and large vaginal speculae on hand.
- Have a weight scale with adequate capacity (greater than 350 pounds) for obese patients.

Reduce patient fears about weight.
- Weigh patients only when medically appropriate.
- Weigh patients in a private area.
- Record weight without comments.
- Ask patients if they wish to discuss their weight or health.
- Avoid using the term obesity. Your patients may be more comfortable with terms such as “difficulties with weight” or “being overweight.”

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**Patient barriers to adequate medical care and preventive services**
- Self-consciousness about weight
- Fears of disparaging, negative, or inappropriate comments from physicians and medical staff
- Weight gain or failure to lose weight since last medical appointment
- Past negative experiences with or disrespectful treatment from physicians and medical staff

**Health care provider barriers to adequate medical care and preventive services**
- Lack of appropriate medical equipment to accurately assess and treat patients who are obese
- Lack of training in accommodating the physical and emotional needs of persons who are obese
- Perception that patients’ obesity is mainly due to lack of willpower
- Difficulty performing examinations, such as pelvic exams, due to the patient’s size
- Focus on treating ongoing medical conditions, to the exclusion of preventive care services
Monitor obesity-related medical conditions and risk factors.

- Conduct tests to assess type 2 diabetes, dyslipidemia, hypertension, sleep apnea, ischemic heart disease, and nonalcoholic steatohepatitis.

- Consider concerns of the extremely obese patient that may be overlooked such as lower extremity edema, thromboembolic disease, respiratory insufficiency (Pickwickian syndrome), skin compression (ulcers), and fungal infections.

Offer preventive care services.

- Allow adequate time during office visits for preventive care services.

- Recommend or provide preventive care services that are not impeded by the size of the patient, such as Pap smears, breast examinations, mammography, prostate examinations, and stool testing.

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"My doctor never judges me on my weight, and never talks down to me about it.”

—A patient
Encourage healthy behaviors.

- Discuss weight loss—as little as 5 to 10 percent of body weight—as a treatment for weight-related medical conditions.
- Emphasize healthy behaviors to prevent further weight gain, whether or not the patient is able or willing to lose weight.
- Encourage physical activity to improve cardiovascular health.
- Seek out professional resources to assist your patients and provide referrals to registered dietitians, certified diabetes educators, exercise physiologists, weight management programs, and support groups, as appropriate.
- Promote self-acceptance and encourage patients to lead a full and active life.

Providing optimal medical care to patients who are obese may be challenging. Changes that foster a supportive and accessible environment for the patient, however, are within reach of most health care providers and can go far to overcome both patient and provider barriers to care.

“My doctor talks about nutrition and what to eat for my type, but not about dieting. She encourages exercise, but doesn’t push. I have been able to make beneficial changes in my diet under her non-judgemental guidance. She is very respectful... my comfort seems to be a goal for her.”

—A patient
Additional Reading


Active at Any Size. NIH Publication No. 00-4352. Published by the National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK) and available through the Weight-control Information Network (WIN).

Healthy Eating and Physical Activity Across Your Lifespan: Better Health and You. NIH Publication No. 02-4992. Published by the National Institute of Diabetes and Digestive and Kidney Diseases (NIDDK) and available through the Weight-control Information Network (WIN).

Patient Referrals and Information

National Diabetes Information Clearinghouse
1 Information Way
Bethesda, MD 20892-3560
Tel: (301) 654-3327
Toll-free: 1-800-860-8747
Email: ndic@info.niddk.nih.gov
Web: www.niddk.nih.gov/health/diabetes/ndic
Provides health information and publications on diabetes.

American Dietetic Association
216 West Jackson Boulevard
Chicago, IL 60606-6995
Toll-free: 1-800-366-1655
Email: findnrd@eatright.org
Web: www.eatright.org
Locate a registered dietitian (RD).

American Association of Diabetes Educators
100 West Monroe Street
Suite 400
Chicago, IL 60603
Toll-free: 1-800-338-3633
Email: aade@aadenet.org
Web: http://aade@aadenet.org
Locate a certified diabetes educator (CDE).
Medical Supplies and Equipment

Amplestuff: Make your world fit you (catalog)
PO Box 116
Bearsville, NY 12409
Tel: (845) 679-3316
Toll-free: 1-866-486-1655
Email: amplestuff@aol.com
Web: www.amplestuff.com

ConvaQuip Bariatric Equipment
Toll-free: 1-800-637-8436
Web: www.convquip.com

Advocacy Organizations

American Obesity Association
1250 24th Street, NW
Suite 300
Washington, DC 20037
Tel: (202) 776-7711
Web: www.obesity.org

Council on Size and Weight Discrimination
PO Box 305
Mount Marion, NY 12456
Tel: (845) 679-1209
Web: www.cswd.org

National Association to Advance Fat Acceptance
PO Box 188620
Sacramento, CA 95818
Tel: (916) 558-6880
Web: www.naafa.org

The Weight-control Information Network (WIN) is a national service of the National Institute of Diabetes and Digestive and Kidney Diseases of the National Institutes of Health, which is the Federal Government’s lead agency responsible for biomedical research on nutrition and obesity. Authorized by Congress (Public Law 103-43), WIN provides the general public, health professionals, the media, and Congress with up-to-date, science-based health information on weight control, obesity, physical activity, and related nutritional issues.

WIN answers inquiries, develops and distributes publications, and works closely with professional and patient organizations and Government agencies to coordinate resources about weight control and related issues.

Publications produced by WIN are reviewed by both NIDDK scientists and outside experts. This fact sheet was also reviewed by Domenica Rubino, M.D., George Washington University Weight Management Program.

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This fact sheet is also available at www.niddk.nih.gov/health/nutrit/nutrit.htm.